

SEWER ABATEMENT APPLICATION

1 City Hall Plaza ▪ Ellsworth, ME 04605-1942
Phone (207) 667-8632 ▪ Fax (207) 667-4908
www.ellsworthmaine.gov

The City of Ellsworth Wastewater Department acknowledges that a customer may have unusually high sewer usage due to a mechanical failure within their household, which may be the result of a running toilet, leaking faucet, or broken pipes. The Wastewater Department understands that these unfortunate and unforeseen circumstances do occur.

The Wastewater Department can provide assistance by issuing an abatement to eligible customers of extraordinary high usage caused by mechanical failure. If approved, the City may abate the usage over the average of the bills from the previous four (4) quarters.

A. ELIGIBILITY

- Consumption must cause your sewer bill to be greater than the average bill in the previous four quarters.
- The excess usage must have been accidental, unpreventable, or reasonably undetectable. Negligence, such as failure to maintain pipes or to adequately maintain vacant properties, shall disqualify a customer from abatement.
- The applicant must have been customer of record on the high bill. *(If the high bill was in a tenant's name, the property owner may be allowed to apply depending on extenuating circumstances.)*
- The applicant must have been a customer for at least a one year period.
- Customer has not received abatement in the previous 12 months.
- Abatements will not be given for high usage caused by swimming pools.

B. ABATEMENT APPLICATION REQUIREMENTS

- The applicant must submit the abatement application within 60 calendar days of the billing date on the high bill.
- The abatement application must be completed. Partially filled out applications will not be accepted.

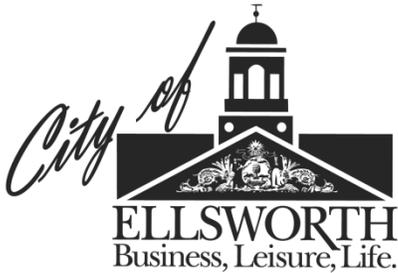
C. REVIEW AND APPROVAL PROCESS

- A decision on the abatement request will be available within 30 calendar days of receipt of a completed abatement request form.
- Abatement requires approval from the Wastewater Superintendent.
- The City has the right to deny any request for abatement.

D. BILL PAYMENT

- An abated bill is due (or a payment plan established) within 30 days of decision.

** Section 1008 – ABATEMENTS- Abatements for use of water for lawn sprinklers, garden hoses, or other uses of significant volumes of water, which do not enter the public sewer, may be made on application to the city. The adjusted billing determined shall not be less than the highest billing or adjusted billing during the previous three quarters. No more than one (1) adjustment can be given in one (1) calendar year. The City shall require verification of the significant sewer usage which is cause for abatement. The Wastewater Superintendent or his/her designee shall approve or deny abatements.



SEWER ABATEMENT APPLICATION

1 City Hall Plaza ▪ Ellsworth, ME 04605-1942
Phone (207) 667-8632 ▪ Fax (207) 667-4908
www.ellsworthmaine.gov

Customer name: _____

Account #: _____

Service Address: _____

Phone # _____

Cause of High Consumption: _____

Problem Corrected? _____

Supporting Documents Attached: YES NO

NOTE: By applying for this abatement, the customer acknowledges that he/she will not be eligible for an additional abatement due to mechanical failure for 12 months from the date of application.

OFFICE USE ONLY

Date Received: _____

Book #: _____

Last 4 Billings:

Date	Amount	
_____	\$ _____	This Quarter \$ _____
_____	\$ _____	Previous High \$ _____
_____	\$ _____	Adjustment Due \$ _____
_____	\$ _____	New Amount Due \$ _____

Water \$ _____ Sewer \$ _____

Total Balance Due \$ _____

APPROVED **DENIED**

REASON FOR DENIAL _____

SUPERINTENDANT SIGNATURE _____

**** Section 1008 – ABATEMENTS-** Abatements for use of water for lawn sprinklers, garden hoses, or other uses of significant volumes of water, which do not enter the public sewer, may be made on application to the city. The adjusted billing determined shall not be less than the highest billing or adjusted billing during the previous three quarters. No more than one (1) adjustment can be given in one (1) calendar year. The City shall require verification of the significant sewer usage which is cause for abatement. The Wastewater Superintendent or his/her designee shall approve or deny abatements.